



MARCONE SERVICERS ASSOCIATION

EXCELLENCE
IN SERVICE

MSA

EST. 1998

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Date Month-Year	MSA World Webinar Library	MSA World Search Key	Brand	Appliance
Jan-14	GE Dual Cavity Gas Range	W0114	GE	Cooking
Dec-14	GE Profile Dual Cavity Electric Range	W1214	GE	Cooking
Oct-15	GE Induction Cooktop	W1015	GE	Cooking
Dec-15	Samsung Freestanding Induction Range	W1215	Samsung	Cooking
May-16	KitchenAid 27 & 30 Inch Single & Double Wall Ovens	W0516	KitchenAid	Cooking
Feb-17	Samsung Freestanding Gas Range	W0217	Samsung	Cooking
Apr-17	Jenn-Air 27 & 30 in. Microwave Combination Wall Ovens	W0417	Jenn-Air	Cooking
Nov-17	Electrolux IQ Touch 4.6 Cu. Ft. Electric Freestanding Range with Front Controls	W1117	Electrolux	Cooking
Dec-17	Dacor DCT365S Series Gas Cooktops plus Theory of Auto Re-Ignition Gas Burners	W1217	Dacor	Cooking
Jun-18	Fisher & Paykel 30 Inch Freestanding Induction Range	W0618	Fisher&Paykel	Cooking
Jun-19	Jenn-Air Counter Top - Built in Microwave Oven with True Convection	W0619	Jenn-Air	Cooking
Aug-19	Samsung 30 in. 5.8 Cu. Ft. Slide-in Gas Range and Self-Cleaning Convection Oven	W0819	Samsung	Cooking
Dec-19	Frigidaire 30 in. 5.4 Cu. Ft. Free Standing Induction Range	W1219	Frigidaire	Cooking
Sep-20	LG 30 Inch Freestanding Electric Range	W0920	LG	Cooking
Jan-21	Samsung 30 Inch Wall Oven with Steam Cook	W0121	Samsung	Cooking
May-21	Samsung Digital Display Single Wall Oven	W0521	Samsung	Cooking
Aug-21	LG 30 Inch Slide-In Gas Smart Range with 5 Sealed Burners and Double Oven	W0821	LG	Cooking
Feb-22	Jenn-Air 30 and 36 Inch Downdraft Cooktop	W0222	Jenn-Air	Cooking
May-21	Cooking Pre-Diagnostics Training	W05212	General	Cooking
Jun-21	Whirlpool Freestanding Range - Diagnostics and Testing	W06211	Whirlpool	Cooking
Sep-21	GE/Profile Induction and Radiant Ranges-Diagnostics and Testing	W09211	GE/Profile	Cooking
Feb-21	Samsung Linear Wash System Dishwashers	W0221	Samsung	Dishwasher
Feb-14	GE M1 Dishwasher	W0214	GE	Dishwasher
Nov-14	KitchenAid - Sears Elite Dishwasher	W1114	Kenmore	Dishwasher
Jun-15	Samsung DW80F Series Dishwasher	W0615	Samsung	Dishwasher
Jan-16	GE Dishwasher with Smart Dispense	W0116	GE	Dishwasher
Mar-16	Samsung Dishwasher and Water Wall Technology	W0316	Samsung	Dishwasher
Sep-16	KitchenAid Microfiltration Dishwashers & Advanced ProDry	W0916	KitchenAid	Dishwasher

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Jan-17	GE 2013 Stainless Steel Tub Dishwasher	W0117	GE	Dishwasher
Jan-18	Bosch 2013-2014 500 Series Dishwasher GVA640A	W0118	Bosch	Dishwasher
Sep-18	Maytag Dishwasher with 4 Blade SS Chopper	W0918	Maytag	Dishwasher
Apr-19	Electrolux Solaro Dishwasher	W0419	Electrolux	Dishwasher
Feb-20	Bosch 24 Inch 800 Series Dishwasher with Bar Handle	W0220	Bosch	Dishwasher
Dec-21	Whirlpool and KitchenAid Filtration and Maytag Microfiltration dishwashers	W1221	Whirlpool/KitchenAid	Dishwasher
May-22	Samsung StormWash 42 dBA Dishwasher	W0522	Samsung	Dishwasher
Sep-22	Fisher and Paykel DD60 & DD24 Phase 9 DishDrawer	W0925	Fisher&Paykel	Dishwasher
Feb-21	Whirlpool Dishwasher - Diagnostics and Testing	W02211	Whirlpool	Dishwasher
Apr-21	Samsung Dishwasher - Diagnostics and Testing	W04211	Samsung	Dishwasher
Apr-21	Dishwasher Pre-Diagnostics Training	W04212	General	Dishwasher
May-21	GE Dishwasher - Diagnostics and Testing	W05211	GE	Dishwasher
Dec-20	Automatic Dishwashing Chemistry		Vendor Finish	Dishwasher
Nov-16	Maytag 6.2 Cu. Ft. High Efficiency Top-Load Washer	W1116	Maytag	Laundry
May-14	LG Top Load Washer	W0514	LG	Laundry
Sep-14	Samsung Top Load Washer WA50F9A	W0914	Samsung	Laundry
Jan-15	GE - Kenmore Stacked Laundry Centers	W0115	GE	Laundry
Mar-15	Frigidaire Affinity HE Top Load Washer	W0315	Frigidaire	Laundry
May-15	GE Front Load Washer	W0515	GE	Laundry
Jul-15	Whirlpool - Maytag Vertical Modular Washer Part I	W0715	Whirlpool,Maytag	Laundry
Aug-15	Whirlpool - Maytag Vertical Modular Washer Part II	W0815	Whirlpool, Maytag	Laundry
Nov-15	Whirlpool Front Load Steam Washer	W1115	Whirlpool	Laundry
Feb-16	LG Top Load Washer with Front Control Panel	W0216	LG	Laundry
Mar-17	Frigidaire Affinity 27 Inch Front Load Steam Washer	W0317	Frigidaire	Laundry
May-17	Amana Compact Washer	W0517	Amana	Laundry
Aug-17	GE 2015 27 Inch Top Load Washer	W0817	GE	Laundry
Jul-18	Frigidaire Washer Dryer High Efficiency Laundry Center	W0718	Frigidaire	Laundry
Nov-18	Electrolux Front Load Washer	W1118	Electrolux	Laundry

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Dec-18	Samsung WF7500 5.0 Cu. Ft. Addwash Front Load Washer	W1218	Samsung	Laundry
Feb-19	Whirlpool 24 & 27" Gas and Electric Stacked Laundry Center	W0219	Whirlpool	Laundry
Sep-19	Frigidaire 27 inch Top Load Washer with Digital Controls	W0919	Frigidaire	Laundry
Oct-19	GE 24 and 27 in. Unitized Laundry Centers	W1019	GE	Laundry
Nov-19	Whirlpool 2.8 Cu Ft Smart All-In-One Washer and Dryer	W1119	Whirlpool	Laundry
Apr-20	Electrolux 8.0 Cu. Ft. Front Load Gas and Electric Dryers	W0420	Electrolux	Laundry
May-20	Samsung 5.4 Cu. Ft. High Efficiency Top Load Washer with Activewash and Steam	W0520	Samsung	Laundry
Jun-20	GE 24 Inch 4.1 Cu.Ft. Front Load Ventless Condenser Electric Dryer	W0620	GE	Laundry
Aug-20	Haier 24 Inch Premium Front Load Washer	W0820	Haier	Laundry
Nov-20	GE 18 & 24 Inch Portable Dishwashers	W1120	GE	Laundry
Dec-20	Whirlpool & Maytag 27 Inch Front Load Washers	W1220	Whirlpool/Maytag	Laundry
Jul-21	Whirlpool and Maytag 4.7 and 5.3 Cu. Ft. Top Load Washers	W0721	Whirlpool/Maytag	Laundry
Oct-21	LG Steam Dryer Series 29 Inch 9.0 Cu. Ft. Gas and Electric Dryers	W1021	LG	Laundry
Nov-21	GE Ultra Fresh Front Load Washer	W1121	GE	Laundry
Jan-22	GE Ultra Fresh Dryer	W0122	GE	Laundry
Mar-22	Haier 24 Inch Premium Front Load Washer	W0322	Haier	Laundry
Apr-22	Haier 24 Inch Premium Vented Dryer	W0422	Haier	Laundry
Jul-22	LG Wash Tower Laundry Center	W0723	LG	Laundry
Aug-20	GE Front Load Washers - Diagnostics and Testing	W08201	GE	Laundry
Oct-20	WPL Front Load Washer—Diagnostics and Testing	W10201	Whirlpool	Laundry
Nov-20	Samsung Front Load Washer—Diagnostics and Testing	W11201	Samsung	Laundry
Jan-21	Electrolux Front Load Washer - Diagnostics and Testing	W01211	Electrolux	Laundry
Mar-21	LG Front Load Washer - Diagnostics and Testing	W03211	LG	Laundry
Mar-21	Washer & Dryer Pre-Diagnostics Training	W03212	General	Laundry
Aug-21	LG Top Load Washer-Diagnostics and Testing	W08211	LG	Laundry
Oct-21	Whirlpool Top Load Washers-Diagnostics and Testing	W10211	Whirlpool	Laundry
Nov-21	Samsung Gas Dryer-Diagnostics and Testing	W11211	Samsung	Laundry
Dec-21	GE Top Load /Washers-Diagnostics and Testing	W12211	GE	Laundry

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Jan-22	Samsung Top Load Washer Diagnostics and Testing	W01221	Samsung	Laundry
Mar-21	LG Front Load Washer WM3570H*A/ WM3770H*A by Rick Kuemin*		LG	Laundry
Jun-14	LG Matching Dryer	W0614	LG	Laundry
Oct-14	Samsung F900A Dryer	W1014	Samsung	Laundry
Sep-15	Whirlpool Ventless Dryer and Heat Pump Technology	W0915	Whirlpool	Laundry
Mar-18	Whirlpool Maytag 9.2 Cu. Ft. Steam Dryer	W0318	Whirlpool/Maytag	Laundry
May-19	Whirlpool & Maytag 27 Inch Front Load Gas & Electric Dryers	W0519	Whirlpool/Maytag	Laundry
May-22	Trouble Shooting Dishwashers and Laundry Performance - Is it something other than the Machine?		Vendor P&G	Laundry/Dishwasher Detergent/Additive
Aug-16	GE JVM1750 OTR Microwave - Microwave Refresher	W0816	GE	Microwave
Apr-18	Basic Microwave Diagnostics	W0418	General	Microwave
Mar-20	Whirlpool, KitchenAid Low Profile Microwave Hood Combination	W0320	Whirlpool/KitchenAid	Microwave
Oct-20	Jenn-Air, KitchenAid Under-Counter Microwave Oven with Drawer	W1020	Jenn-Air/KitchenAid	Microwave
Dec-13	GE Dual Evap Refrigerator	W1213	GE	Refrigeration
Mar-14	GE M1 Refrigerator Part I	W0314	GE	Refrigeration
Apr-14	GE M1 Refrigerator Part II	W0414	GE	Refrigeration
Jul-14	Samsung BM French Door Refrigerator Part I	W0714	Samsung	Refrigeration
Aug-14	Samsung BM French Door Refrigerator Part II	W0814	Samsung	Refrigeration
Feb-15	Electrolux French Door Refrigerator	W0215	Electrolux	Refrigeration
Apr-15	Whirlpool & KitchenAid Dual Evaporator BM	W0415	Whirlpool, KitchenAid	Refrigeration
Apr-16	Whirlpool Ice Maker with Filter	W0416	Whirlpool	Refrigeration
Jun-16	GE Café French Door Refrigerator with Keurig K-Cup Part I	W0616	GE	Refrigeration
Jul-16	GE Café French Door Refrigerator with Keurig K-Cup Part II	W0716	GE	Refrigeration
Oct-16	Samsung RF28J French Door Refrigerator with Flex Zone	W1016	Samsung	Refrigeration
Dec-16	Basic Refrigeration Sealed System Operation & Repair	W1216	General	Refrigeration
Jun-17	LG "A Next 4" Series French Door Refrigerator	W0617	LG	Refrigeration
Jul-17	Samsung RF9500 Refrigerator	W0717	Samsung	Refrigeration
Sep-17	Whirlpool 3x32 Cu. Ft. French Door Refrigerator Part I	W0917	Whirlpool	Refrigeration
Oct-17	Whirlpool 3x32 Cu. Ft. French Door Refrigerator Part II	W1017	Whirlpool	Refrigeration

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Feb-18	Haier 2017 Cu. Ft. French Door Refrigerator Freezer	W0218	Haier	Refrigeration
May-18	GE 18 Cu. Ft. Top Mountain Refrigerator with Autofill Pitcher	W0518	GE	Refrigeration
Oct-18	Review of Electronic Refrigeration Systems	W1018	General	Refrigeration
Mar-19	GE 2016 Artistry & GE Swing Door Refrigerators	W0319	GE	Refrigeration
Jul-19	Whirlpool, KitchenAid Multi-Door Freestanding Refrigerator	W0719	Whirlpool/KitchenAid	Refrigeration
Jan-20	GE Cafe 2018 Internal Dispenser French Door Refrigerators	W0120	GE/Café	Refrigeration
Jul-20	Whirlpool, KitchenAid and Jenn Air French Door Bottom Mount Refrigerator	W0720	Whirlpool/KitchenAid/Jenn-Air	Refrigeration
Mar-21	Whirlpool 11.6 Cu. Ft. Counter Depth Top Mount Refrigerators	W0321	Whirlpool	Refrigeration
Apr-21	GE 15 Inch Nugget Ice Maker	W0421	GE	Refrigeration
Jun-21	GE R600a Top Freezer 18, 19 and 22 Cu. Ft. Refrigerators	W0621	GE	Refrigeration
Sep-21	Samsung Counter Depth Side X Side Smart Refrigerator with Family Hub	W0921	Samsung	Refrigeration
Jun-22	GE 21, 25, 27 Cu. Ft. French Door Refrigerators with RFID	W0622	GE	Refrigeration
Aug-22	Hisense 26.6 Cu Ft French Door Refrigerator	W0824	Hisense	Refrigeration
Oct-22	KitchenAid UnderCounter Refrigerator, Wine and Beverage Center	W1026	KitchenAid	Refrigeration
Nov-22	GE 14, 17, and 21 Cu. Ft. ADA Upright Freezers by	W1127	GE	Refrigeration
Dec-22	LG 27 cu. ft. Side-by-Side Refrigerator	W1228	LG	Refrigeration
Apr-20	Basic Refrigeration (2-part series)	W04201	General	Refrigeration
Jun-20	Whirlpool Refrigerators - Diagnostics and Testing	W06201	Whirlpool	Refrigeration
Jul-20	Samsung French Door Refrigerators - Diagnostics and Testing	W07201	Samsung	Refrigeration
Sep-20	LG French Door Refrigerator—Diagnostics and Testing	W09201	LG	Refrigeration
Dec-20	GE French Door Refrigerator—Diagnostics and Testing	W12201	GE	Refrigeration
Feb-21	Refrigerator Pre-Diagnostics Training	W02212	General	Refrigeration
Jul-21	Frigidaire Dual Evaporator Four Door Refrigerator—Diagnostics and Testing	W07211	Frigidaire	Refrigeration
Jan-19	Review of Basic Appliance Electricity and Safety Procedures	W0119	General	Safety
Apr-20	Aim to Please (4-part series)	W04202	General	Soft Skills & Business Management
May-20	Change in Organizations (2-part series)	W05201	General	Soft Skills & Business Management
Apr-20	Managing Your Appliance Repair Business During COVID-19 and Beyond		Vendor SearchKings	Soft Skills & Business Management
Dec-20	Managing Debt as a Small Business Owner		Vendor BrightDime	Soft Skills & Business Management
Dec-20	Reducing Your Everyday Business Liability		Vendor Airsled/Barry's	Soft Skills & Business Management
Aug-18	GE 15 In. Built-in Compactors	W0818	GE	Trash Compactor

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